



**BHH Designated Provider Agency
Implementation Session**

October 11, 2019 1:30pm-3:00pm

CT Valley Hospital- Page Hall Room 217

Middletown, Ct



Attendees: BHcare (Jessica Kolinsky); CMHA (Amanda Stango, Lisa Daley); CMHC (Nancy Watsky, Eartha Henry) Intercommunity (Colleen Mastroianni, Ryan MacDonough); RVS (Elsa Arce); SWCMHS (Maggie Simonsen, Karolina Dudzik, Victoria Hoey); United Services (Holly Fish, Elisabeth Parcinski); WCMHS (Rose Fogelman, Ellen Severn); SMHA(Jesus Silva); DMHAS (Alyse Chin, Lauren Staiger, Frederic Morton, Kate Parr); Beacon (Jeannie Wigglesworth, Jennifer Gagnon, Erica Clough); ABH (Amy Miller, Shaundolyn Ortiz); CRMHC (Judith Moran Lounsbury, Lisa Preble, Mary Germano)

Call-in: WCMHS (Jocelyn Karam) Bridges (Valerie Mallard, Trish Kramer, Dawn Silver); CHR (Donna Wertz, James Morro); Sound (Marcia Beebe, Jaimi Vann); Rushford (Kim Whipple, Deb Royce)

1. DMHAS, ASO, and Provider Updates

- a. Billing Updates
 - i. Medicaid re-enrollment letters have gone out and need to be completed by 6 months.
 - ii. Lauren has the application tracking numbers (ATN) (VERY IMPORTANT) for all agencies, if needed.
 - iii. SO-letter completed by OOC, SO agencies are not responsible to complete.
 - iv. PNP-billing departments must complete re-enrollment applications.
 - v. Lauren receives the approval/denial letters, but agency can forward them to her in case they receive decision letters before she does.
 - vi. Any supporting documentation sent for the re-enrollment process needs to include ATN.
- b. Other DMHAS Updates
 - i. Colleen Harrington coming back to DMHAS as Managed Services' Division Director again. She starts 10.25.19 and may attend the November's IS.
- c. ASO Updates
 - i. Beacon still working on Enrollee, Population Health, and Waiver reports.
 - ii. CMS reports have been a priority and are being prepared to be delivered. Last year we reviewed each measure in detail, but we will probably only review changes this year.
 - iii. CHN Diabetes gaps in care report - Adult statin and diabetes compliance columns added.
 - iv. ABH will be completing provider credentialing again soon. Some agencies would like to have previously entered data pre-populated on credentialing form.
 - x. ABH will be administering the training needs assessment soon to determine topics to cover in upcoming meetings. Looking to provide a top 10 for votes, since we've gotten so much feedback on training needs already.

2. Site Visits Results

- i. Alyse thanked all agencies for accommodating site visit staff.
- ii. Erica-QS from Beacon explained site visit tool used to conduct visits. She presented results of the chart review portion of the site visits, including:

- Overall scores for all agencies
 - Strengths and Opportunities for Growth for PNPs
 - Strengths and Opportunities for Growth for SOs
 - Next Steps
- iii. Kate reviewed feedback from the client interviews held during the site visits, including:
- Questions asked and summary of client feedback
 - Health focus and motivation for working on health goals
 - Feedback and barriers related to groups
 - What clients find helpful
 - Recommended practices for engagement, service provision, skill building,
- iv. Feedback and recommendations from the staff interviews held during the site visits have been tabled until next IS.
3. Other
- a. One provider inquired about the DMHAS requirements for completing the modified mini and CAGE assessments with clients, since it is in addition to other BH screenings they have to complete. Alyse said there is a workgroup looking at forms and requirements.
4. Upcoming Meetings/Events
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| a. November 6, 2019
1pm-2pm | Online Zoom Meeting |
| November 15, 2019
1:30pm-3:00pm | Beacon Health Options- 3rd Floor-Rocky Hill
Implementation Session |