



BHH Designated Provider Agency Work Group

August 20th, 2021

1:00pm – 3:00pm

Virtual Meeting

Participants: please see page three for a list of attendees

1. ASO Update (1:00pm-1:05pm)

- a. Diabetes training moved to September.

2. Finalized 2020-2021 PCP Trackers

- a. Finalized PCP Tracker See attached Pie Chart
- b. Target 6604; Actual 5755; -849 hours or approximately 12% below target
 - Hours challenged by COVID
 - Targets will remain the same for 2021-2022 FY
- c. If you agency tracker has not been finalized, contact Ryan or Lauren
- d. If requested, Ryan can go through agency specific question during check-in's

3. DMHAS Billing Reports (1:05pm-2:40pm)

- a. Questions regarding specific clients should be sent to Lauren or Ryan via secure email.
- b. **Client Summary Report**

Presenter: Lauren Staiger, DMHAS Billing Department

- Purpose of report is to examine roster and look at services provided to BHH enrolled clients over a specific time period
- For instructions on how to run and download the report, please refer to attached handouts and the recorded training below.
- The downloaded report can be manipulated in excel to provide specific client & agency information.
 1. Establish agency roster
 2. Create a list of clients with or without services
 3. Create a list of waiver & non-waiver clients

c. Missing Data Report:

Presenter: Ryan Grealis, DMHAS Billing Department

- Purpose of report is to identify circumstances that prevent a service from being billed. The report will allow users to see both Fixable and Non-Fixable errors and identify reasons for both instances.
- Providers are encouraged to review the report monthly at a minimum, but weekly is best.
- Refresh Date
 1. PNP: After the 15th of each month
 2. SO: Nightly from WITS
- For instructions on how to run and download the report, please refer to attached handouts and the recorded training below.

4. Link to the Zoom recording of this training

5. https://beaconhealthoptions.zoom.us/rec/play/7FN6xQTUz_skGdXPah9bm2k6kg-4bWqBezDkDpAYRZnCt9M60XekqJw0qy8VMSz7P_Ls9FOsmj4j8Pg.xmX_412Zgim0PK8f?continueMode=true Passcode: **sQ.#0NLQ**

PARTICIPANT LIST

NAME	AGENCY
DENISE PEREZ	ABH
GINNY MURDOCH	ABH
JEANNIE WIGGLESWORTH	Beacon
JENNIFER GAGNON	Beacon
WILEY RUTLEDGE	Bhcare
CRYSTAL COCHRANE	Bhcare
MARIA CARUSONE	Bhcare
NATASHIA PLAZA	Bhcare
DAWN SILVER	Bridges
MONEEVA JARVIS	Bridges
SHIRLEY DOLCE	Bridges
JASON BOUCHER	CHR
ED FORD	CMHA
SUSAN SWONSON-LISO	CMHC
KAROLINA DUDZIK	CMHC
ELLEN SEVERN	CRMHC
MARY GERMANO	CRMHC
KATHARINE WILLIS	DMHAS
LAUREN STAIGER	DMHAS
RYAN GREALIS	DMHAS
KATE PARR	DMHAS
COLLEEN MASTROIANNI	InterCommunity
KIMBERLY WHIPPLE	Rushford
MATT WALL	Rushford
JASMIN PIETERS	Rushford
ANNE NTATE	RVS
JESUS SILVA	SMHA
LILLIAN CENTENO	SMHA
MARISSA HODGES	Sound
VIOLETA EDUARDO	Sound
MARCIA BEEBE	Sound
ALIX O'NEIL	Sound
DONNA BLAKE	SWCMHS
VICTORIA HOEY	SWCMHS
HOLLY FISH	United Services
KIMBERLY SOLOMAKOS	United Services
ALEXANDRA LABARCA	WCMHN
Q SOTO	Unknown