



1. DMHAS, ASO, and Provider Updates

Please Note: The below updates were emailed to the providers after the person-centered treatment plan presentation

a. Audio and Visual Codes

- i. The new Audio and Visual codes have been added to DDaP and WITS. If you have any feedback to share, please email Lauren Staiger, lauren.staiger@ct.gov. Denise Perez will also ask for feedback during the December check-ins.
- ii. DMHAS is not billing any services for at least two months until the billing specs are updated to include the audio and visual codes.

b. Project Notify/Connie

- i. Denise Perez reached out to all of the private nonprofits to determine where they are in the process of completing the Connie SDSOA agreement. If you are a PNP and your agency has not yet signed a new agreement, please send me the name of the person who will be signing the document. Denise will share that information with the Connie team who will then send over a complete document to sign via DocuSign. If you have any questions, please feel free to call Denise at 203-584-2000.
- ii. Kathy Willis and Colleen Harrington are currently discussing next steps for the state-operated facilities. Please hold tight and Kathy will provide you all with an update as soon as she can.

c. Credentialing Applications

- i. The credentialing applications were sent on 11/18/2020 and are due back to Denise Perez by end of day Wednesday, 12/09/2020. If you have any questions, please call me at 203-584-2000.

d. Eligibility Checks

- i. Please remind your intake teams/case managers to send all eligibility checks to denise.perez@beaconhealthoptions.com. Denise Perez did receive a few this week that she was not able to get to, but she will send over the statuses early next week.

e. Tableau

- i. As a reminder, Beacon is hosting a Tableau support group the 1st Tuesday of every month. If you did not receive the meeting invite, please let Denise Perez know and she will forward it to you. Typically, there is an open discussion format. However, if you would like for Jeannie Wigglesworth and Jennifer Gagnon to cover a specific topic, you may email Jeannie at jeannie.wigglesworth@beaconhealthoptions.com.
- ii. If the date and time for this support group does not work for you, Jeannie can also meet with you and your teams to provide individualized training. You may send Jeannie an email if you would like to schedule a meeting to discuss Tableau.

- iii. Please remind your staff all Citrix/Tableau questions or concerns should be sent to Jeannie Wigglesworth, Jeannie.wiggles@beaconhealthoptions.com, or Jennifer Gagnon, Jennifer.gagnon@beaconhealthoptions.com.

- f. **2020 BHH Site Visits**

- i. DMHAS and the ASO have completed all client interviews, staff focus groups, and chart reviews. They are now compiling all the information so they can provide the agencies with their scores and a summary of BHH did as a whole. The plan is to share the findings in late December/early January.

2. Person-Centered Treatment Plan Presentation

Presenter: Janis Tondora

- a. Presenter shared with attendees how to create a treatment plan, alongside the client, that is person-centered and contains realistic goals and measurable objectives. For more information, please review the presentation and/or listen to the recording of the webinar. The presentation was sent out to the general BHH email list.