



BHH Designated Provider Agency Work Group

March 2022
10:00am – 11:30am
Virtual Meeting

2022 BHH Updates

Attendees: A list of participants is on page 4

1. Proposed Meeting Schedule

a. Meetings & Meetings Objectives

- All meetings are moving to a quarterly schedule except the Tableau support groups which will continue to occur on a monthly basis
- Ryan will continue to send out the billing reports information on a monthly basis
- The new schedule will start in May

b. Check-in Calls

- Check-in's will be the month after report cards come out;
- One of the four yearly check-in's will be on provider's site with Kathy or Denise

c. Workgroups

- Moved to Thursday mornings
- Any BHH updates will be provided
- Three or four providers will share how things are going, what is working, what are the current challenges, how is the work on the population health initiative going, etc.
- Encourage participation and continue learning for peers

d. Learning Collaborative

- Will focus on bigger picture topics, evidence-based practices for integrative care, whole-person care, and/or how to use data to inform your work.
- This will continue to meet twice per year

e. Tableau Support Group



- Will cover new reports or updates to existing reports and Tableau 101 for new employees.
- Jeannie will continue to be available to meet with new staff as needed as well

2. Population Health Initiative

a. Providers to design a Population Health project

- Define Target Population – providers will be tasked with identifying a health topic that makes the most sense for their population
- Design Intervention – provider will work with DMHAS to develop an intervention plan. This will include a look at how best to provide and document services

3. Training and Resources

a. BHH Training Modules in LMS

- Denise & Kathy are creating new BHH trainings
 1. One will take a macro look at the BHH target population
 2. One will review BHH services and codes
- Training accessed via DHMAS
- Kathy to obtain contact for access

b. BHH Refresher Training

- Kathy & Denise working on 1-page BHH Refresher document with the second side offering agency specific population health data
- Kathy is looking for feedback from providers around what information to include in a BHH refresher training
- Onsite vs virtual – attendees were polled to see if they prefer an onsite or virtual training.
 1. The results were about 50/50, with more attendees learning towards virtual training

c. Provider Needs Assessment Results Feedback

- Report can be used to identify what training your staff requested and potential providers
- Primary Care Consultant Role
 1. PCP is best suited for trainings on medical topics
- Staff have requested some training from BHH that is more suited for each agency's leadership teams. Some topics include how to run



groups, CPR, and motivational interviewing. Providers should refer to their individual provider needs assessment results for more information

4. BHH Data

a. Eligibility Rosters

- Due to a change in the process of DMHAS receiving the file from Beacon, the January 2022 roster was not processed. This file would have included clients who became eligible between, October and December of 2021
- Discussion ensued about whether to send the missed roster now or wait for the April roster, which will include eligibility through March 2022.
 1. Providers requested they receive the January roster as soon as possible
- Karin will work on the roster and send out as soon as she can

b. Tableau

- The scrub report is being updated
 1. If data in EDW & DSS do not match, the data will not be accessible in Tableau reports
 2. Jeannie will review in Tableau Support Group when it is finalized

c. BHH Missing Data Report

- Ryan and Lauren updated the EDW user guide
- A new code was created, code 5500, to identify non-billable services rendered to BHH enrollees who also participate in CHES
- A participant asked if CHES clients can receive psychoeducation services
 1. At this time, BHH cannot bill Medicaid for any services if someone is enrolled in CHES
- Any questions should be directed to Ryan Grealis



Participant List	
Name	Agency
Denise Perez	Advanced Behavioral Health
Ginny Murdoch	Advanced Behavioral Health
Paul Zakarian	Advanced Behavioral Health
Jeannie Wigglesworth	Beacon
Debra Psanis	BHcare
Trish Bridges	Bridges
Jason Boucher	CHR
Ed Ford	CMHA
Karolina Dudzik	CMHC
Velvet Yusko	CMHC
Mary Germano	CRMHC
Ellen Severn	CRMHC
Katharine Willis	DMHAS
Fred Morton	DMHAS
Margaret Blume	DMHAS
Karin Haberlin	DMHAS
Ryan Grealis	DMHAS
Lauren Staiger	DMHAS
Kimberly Whipple	Rushford
Ann Ntate	RVS
Stephenie Guess	SMHA
Cassie Rice	Sound
Alix O'Neil	Sound
Migdalia Guzman	SWCMHS
Victoria Hoey	SWCMHS
Kimberly Solomakos	United Services
Alexandra LaBarca	WCMHN
Man-Ching Yeh	WCMHN