



BHH Designated Provider Agency Work Group

October 15, 2021

1:00pm – 3:00pm

Virtual Meeting

Health Literacy is Health Equity: Applying a Health Literacy Lens to Transform Practice

Presenter: Dr. Lindsey Rosenfeld, ScD, ScM
Instructor, Harvard T.H. Chan School of Public Health, Department of Social & Behavioral Sciences

Work Group Notes

1. Health Literacy Presentation

- a. October is Health Literacy Month: Providers are encouraged to explore the several online resources that exist to implement health literate policies.
 - Health Literacy Annual Conference: November 1-2, 2021 - <https://hareconf.org/>
 - CDC Health Literacy Training - <https://www.cdc.gov/healthliteracy/gettraining.html>
 - For more resources, review the Health Literacy Presentation
- b. The presenter introduced the definition, the history, the components, and the users/systems of health literacy.
- c. The presenter reviewed two popular health literacy assessment tools:
 - [SMOG](#) – provides reading grade level of text
 - [PEMAT/AV](#) – assesses understandability and accessibility of text
 - For more information, review the Health Literacy Presentation

2. BHH Billing Updates

- a. DMHAS recently updated the WITS system, which caused a delay in billing. Updates included the CHESS logic and the psychoeducation code for waiver clients.
- b. If providers notice anything inconsistent in their data, they can reach out to Lauren Staiger or Ryan Grealis.
- c. We will provide an update as soon as we can.



Participant List

Name	Agency
Denise Perez	ABH
Heather Callaghan	BHcare
Anthony Lawson	BHcare
Maria Carusone	BHcare
Valerie mallard	Bridges
Trish Kramer	Bridges
Moneeva Jarvis	Bridges
Susan LaManna	Bridges
Liza Ramirez	Charter Oak Health Center
T.J. Clarke II	Charter Oak Health Center
Katie Bandtlow	Charter Oak Health Center
Yadira Maldonado	Charter Oak Health Center
Ed Ford	CMHA
Karolina Dudzik	CMHC
Velvet Yusko	CMHC
Katharine Willis	DMHAS
Lauren Staiger	DMHAS
Ryan Grealis	DMHAS
Kate Parr	DMHAS
Margaret Blume	DMHAS
Katie Tomsho	Harvard University
Megan Carney	Harvard University
Lindsay Rosenfeld	Harvard University
Alex Cottrill	Harvard University
Johnnie Gladstone	InterCommunity
Ryan MacDonough	InterCommunity
Stefanie Ozga	InterCommunity
Alicia Reid-Sterling	InterCommunity
Colleen Mastroianni	InterCommunity
Breyona Linton	InterCommunity
Jenn Eldridge	InterCommunity
Wilma leach	InterCommunity
Ann Ntate	RVS
Marcia Beebe	Sound
Alix O'Neil	Sound
Diana Miranda	Sound
Violeta Eduardo	Sound
Victoria Hoey	SWCMHS



Joe Trzaska	SWCMHS
Kimberly Solomakos	United Services
Virgentalis Cruz	United Services
Gretchen Hale	Wellmore Behavioral Health
Robert Haswell	Wellmore Behavioral Health
Deb Deptula	WCMHN
Alexandra LaBarca	WCMHN
Nordia Brown	Unknown
Sdecker	Unknown
BrandeeDillon	Unknown
sundstromk	Unknown
Colleen Gambino	Unknown