

IX. Reports, Dashboards, and BHH Designated Provider Agency Report Cards

Reports:

The ASO has developed several reports for the BHH initiative. The reports pull data from Medicaid claims, Beacon service authorizations, and the DDaP and WITS systems. Report accuracy will be dependent upon BHH designated provider agencies maintaining accurate Participant Medicaid ID numbers in the DDaP and WITS systems. The reports enable BHH designated provider agencies to provide more comprehensive care coordination and discharge planning of participants. They will also be able to track the outcomes of their interventions. To share this information, the ASO requires a Business Associate Agreement with BHH designated provider agencies. Data will be shared via secure FTP site, or other secure means. It is expected providers comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy, Security, and Breach Notification Rules to protect the privacy and security of health information and provide individuals with certain rights to their health information. See Appendix A for more information on HIPAA.

Tableau® Dashboards:

BHH providers receive numerous reports and dashboards for the purpose of helping with continued eligibility monitoring as well as for supporting data integrity and reconciliation efforts. Some reports are provided via dashboards available in the Tableau software. Reports and dashboards are designed to give providers a more in-depth look at their population so they are better able to provide person-centered services and meet BHH service and/or data requirements.

Currently, the following information is available to providers on Tableau:

If you would like to gain access to Tableau to view these and future BHH dashboards, contact Jeannie Wiggleworth at jeannie.wiggleworth@beaconhealthoptions.com.

Population Health Data for BHH Enrollees	HEDIS Outcome Measures
Lapse in Medicaid Report	Medical Inpatient Report
Behavioral Health Inpatient Report	BMI/BP Dashboard
Enrollee Services Report	Annual Satisfaction Survey Report
Adult and Child Preventive Care	Adult and Child Diabetes Report
Medications that May Raise A1c Report	Cancer Screen Report
Asthma Medication Compliance Report	Health Assessment Report
Payor Reconciliation Report	Child Development Screen Report

Report Cards:

DMHAS creates a monthly BHH report card for each individual designated BHH provider agency. These report cards should be used to assist providers in monitoring performance towards meeting BHH program and service requirements. The report cards are reviewed with the ASO during check-ins to ensure designated BHH provider agencies are on the right path to meeting monthly and annual program goals.

Spectrum:

BHH designated provider agencies have the ability to better understand participant health care utilization through utilization of the online Spectrum database. Spectrum is a platform for provider to view Medicaid claims data from the past year detailing service utilization of pharmacy and medication, behavioral health services, medical services, and dental services. BHH staff members must be associated with a Medicaid provider and have access to Beacon's ProviderConnect system to access Spectrum. Please visit www.ctintegratedcare.com for more information on Spectrum.



