

IX. Reports, Dashboards, and BHH Designated Provider Agency Report Cards

Reports:

The ASO has developed several reports for the BHH initiative. The reports pull data from Medicaid claims, Beacon service authorizations, and the DDaP and WITS systems. Report accuracy will be dependent upon BHH designated provider agencies maintaining accurate Participant Medicaid ID numbers in the DDaP and WITS systems. The reports enable BHH designated provider agencies to provide more comprehensive care coordination and discharge planning of participants. They will also be able to track the outcomes of their interventions. To share this information, the ASO requires a Business Associate Agreement with BHH designated provider agencies. Data will be shared via secure FTP site, or other secure means. It is expected providers comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy, Security, and Breach Notification Rules to protect the privacy and security of health information and provide individuals with certain rights to their health information. See Appendix K for more information on HIPAA.

Excel Reports and Dashboards:

BHH providers receive numerous reports and dashboards for the purpose of helping with continued eligibility monitoring as well as for supporting data integrity and reconciliation efforts. Some reports are provided via secure file transfer sites, and dashboards are available via the Tableau software. Reports and dashboards are designed to give providers a more in-depth look at their population so they are better able to provide person-centered services and meet BHH service and/or data requirements.

Currently, the following information is available to providers on the secure file transfer (SFT) sites or Tableau:

- 2015 and 2016 Population Health Data for BHH Enrollees
- 2015 BHH HEDIS Measures
- Lapse in Medicaid Report
- Inpatient Psychiatric Report
- Scrub Report
- BMI and BP Dashboards
- Enrollee Services Dashboard
- Stable Living and Employment/Education Dashboards

If you would like to gain access to Tableau to view these and future BHH dashboards, contact the BHH customer service line at 1-844-551-2736.

Report Cards:

The ASO creates a monthly BHH report card for each individual designated BHH provider agency. These report cards should be used to assist providers in monitoring performance towards meeting BHH program and service requirements.

Spectrum:

BHH designated provider agencies have the ability to better understand participant health care utilization through utilization of the online Spectrum database. Spectrum is a platform for provider to view Medicaid claims data from the past year detailing service utilization of pharmacy and medication, behavioral health services, medical services, and dental services. BHH staff members must be associated with a Medicaid provider and have access to Beacon's ProviderConnect system to access Spectrum. A specific Spectrum Release of Information (ROI) is required to access an individual's information in Spectrum. Medicaid members may request access to their own information in Spectrum as well.

