



**BHH Designated Provider Agency
Implementation Session**

April 1, 2016 • 1:30 pm – 3:00 pm

River Valley Services at CVH in Middletown 1st floor Dutton Home – Howard Reid C/R



Facilitated by: Cheryl Stockford, Jessica Deflumer-Trapp (DMHAS); Daniel Quinn, Amy Miller (ASO)

Attendees: ABH (Virginia Texidor); BHcare (Alexandra Kosakowski); CMHC (Nancy Watsky, Grace Fischer, Gretchen Mrozinski); CRMHC (Judith Moran-Lounsbury, Kristen Russell); CHR (James Morro, Courtney Sheehan, Donna Wertz); SWCMHS (Diane Sheehan, Dorothy Washington, Bernetta Witcher-Boateng); RVS (Megan Goodfield, Anne Kiwanuka); United Services (Lori Behling, Jennifer Mastrangelo); WCMHN (Arlene Arias, Ellen Severn); Intercommunity (Suzanne Otlowski); Rushford (Rossana Barnaby, Jennifer Vega, Jennifer Williams); Sound Community (Connie Dufresne, Amy Oulundsen); SMHA (Jesus Silva); CMHA (Linda Filipetti, Deborah Dutkiewicz, Lisa Daley)

Call-in: Bridges (Trish Kramer); WCMHN (Jocelyne Karam)

1. DMHAS and ASO Updates

- a. Review of Handouts-went over the following handouts: save the date for June 2nd training, RSVP and lunch order form for May 3rd training, updated 2016 schedule of meetings, BHH brochure and posters
- b. New Targets-reviewed new enrollment and service targets, based on contract capacities (PNP) and/or provider ranges (state operated).
- c. Agency Action Plans-will reflect new target numbers. Expectation is that enrollment and individuals served targets will be met by 6/30/16. The completed action plans are due back to DMHAS by 4/11/16.
- d. BHH website-discussed feedback on website.
- e. Other updates-Beacon ran another eligibility file, using claims data from 1.1.15-12.31.15. ABH and DMHAS have the full list. DMHAS will work on agency lists, but ABH can check eligibility for agencies that call the toll free number.

2. Large Group Discussion and Q&As

- a. New target numbers
 - Several expressed concerns and/or challenges with hitting new target numbers. While it is recognized that agencies can't ever slow down with enrollment because people come and go, some providers feel new enrollment targets take away from getting to service targets. Discussed that even though providers have known about impending increases, keeping staff motivated and feeling good is tough when the target numbers keep going up.
- b. DDaP/WITS reports and BHH Client Summary Report
 - DMHAS is aware of the work that needs to be done to ensure all BHH clients are captured in the reports. With the completion of the billing interface, there may be a way to see more comprehensive enrollment and services data as early as Monday.

c. Waivers

- Reviewed again that anyone on any type of waiver should have BHH Payer turned on. MRO clients cannot have payer turned on until they are leaving the group home.
- QMB clients-DMHAS still reviewing. ASO to look at claims for a few of these to see where spend is coming from. Gretchen from CMHC explained QMB clients may be on and off regular Medicaid frequently, which would make these clients eligible. Need to discuss further.
- Inpatient clients-can receive transition planning by BHH (CM, not TCM services) if they will be transitioning back into the community.

3. BHH Services and Hours

- a. The State operated LMHAs and PNP LMHAs met separately to discuss strategies for serving BHH clients. There were numerous questions posed for discussion and summaries of the two groups is available on the online BHH Learning Community.

4. April Health Observance Packets-agencies received packets of information for the April Health Observance “Stress Awareness Month”.

Next Meeting-04/15/16-Learning Collaborative (10:30a-12:30p) and Implementation Session (1:30p-3:00p) @ CMHA, 270 John Downey Drive, New Britain