



BHH Designated Provider Agency

Implementation Session

January 17, 2020

Beacon Health Options/ Hartford Room



Attendees: CMHA (Lisa Daley, Amanda Stango, Anjay Cardona, Anna Vitale); CMHC (Karsten Olson, Velvet Yusko) Intercommunity (Colleen Mastroianni); SWCMHS (Margaret Simonsen, Karolina Dudzik, Victoria Hoey); United Services (Holly Fish); DMHAS (Lauren Staiger, Katharine Willis); ABH (Amy Miller, Shaundolyn Ortiz); CRMHC (Ellen Severn, Mary Germano, Judith Moran-Lounsbury); CHR (Donna Wertz, James Morro); Rushford (Kim Whipple); SMHA (Monique Allgood); Beacon (Jennifer Gagnon) **Phone:** BHcare (Jessica Kolinsky); RVS (Tracy Creighton-Evans, Ann Ntate); WCMHN(Jocelyne Martin-Karam); Bridges (Trish Kramer); Sound (Lillian Centeno, Jaimi Vann)

1. DMHAS, ASO, and Provider Updates

- a. Other DMHAS Updates- Kathy Willis
 - All credentialing applications are in; response letters will be mailed out soon.
- b. Billing Updates- Lauren Staiger
 - i. Medicaid Provider Enrollment Updates: Lauren asked about the status of these applications.
 - Letters went out to all agencies with application tracking numbers on them, which is needed to reapply to DSS.
 - Rushford, Bridges, and Intercommunity have some corrections and or still need to submit application, Lauren is assisting with this. (Lauren updated agencies who attended with next steps)
 - Application can take 30 days to process.
 - ii. Waiver Report
 - Questions about MH waivers because they can't be seen on CTDSMaps. Lauren advised to go with what they see on report and update, if needed. Providers can call DSS to identify the type of waiver, if needed. Provides can also send examples to Lauren if questioning.
 - PNPs and SOs are seeing the same things on the report.
 - Will be going over the waiver report, and possibly updates to the scrub report, at the upcoming zoom meeting in February.

2. SUD Planning Grant Talk/Interviews - Kimberly Haugabook, Beacon Health Options

- a. Kimberly gave an overview of the SUD planning grant
 - i. Doing a comprehensive assessment of the substance use disorder system – resources, needs, special population, and gaps
 - ii. Doing a qualitative and quantitative analysis to make recommendations
 - iii. Info will be used to possibly apply for a waiver to enhance surveys or to expand grant for additional 3 years
- b. Anonymous key informant interviews were held with two groups of BHH staff to review the following:
 - i. What are the strengths of the Substance Use Disorder treatment system?

- ii. In your opinion, what are the top three best practices/core competencies Substance Use Disorder treatment providers should demonstrate?
 - iii. What is the single largest struggle/barrier within the Substance Use Disorder treatment system?
 - iv. What does it mean when you hear primary care integration with SUD system?
 - v. In your opinion, what is missing from the ideal Substance Use Disorder treatment system-what are the gaps?
- c. Questions will be emailed to those who were not at the meeting, to complete and send back to Kimberly.

3. Upcoming Meetings/Events

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| February 5, 2020 | WebEx 1pm-2pm Payor Reconciliation Report live demo |
| February 21, 2020 | Implementation Session 1:30pm-3pm Beacon Health Options 3 rd Floor Hartford Room Rocky Hill, CT |